

# MARSHALL STAR

Serving the Marshall Space Flight Center Community

June 7, 2007

## NASA gives 'go' for shuttle launch June 8

Reflected in the water of the Banana River, Space Shuttle Atlantis sits on Launch Pad 39A at the Kennedy Space Center. Launch is scheduled for June 8 at 6:38 p.m. CDT.



From a NASA Headquarters Release

Space Shuttle Atlantis is set to launch June 8, NASA senior managers announced May 31. Commander Rick Sturckow and his six crewmates are scheduled to lift off at 6:38 p.m. CDT on the STS-117 mission to the International Space Station.

During the 11-day mission and three spacewalks, the crew will work with flight controllers at NASA's Johnson Space Center, Houston, to install a 17-ton segment on the station's girder-like truss and deploy a set of solar arrays. The mission will increase the International Space Station's power capability in preparation for the arrival of new science modules from the European and Japanese space agencies.

Atlantis' launch date was announced at the Flight Readiness Review, held at the Kennedy Space Center, Fla., May 30-31. During the two-day meeting, top NASA and contractor managers assessed risks associated with the mission and determined that the shuttle's equipment, support systems and procedures are ready for flight. The first Flight Readiness Review for STS-117 was held Feb. 27-28. A hail storm Feb. 26 damaged Atlantis' external fuel

See Launch on page 8

## An interview with Audrey Robinson, manager of the Office of Diversity & Equal Opportunity Cultivating a diverse and thriving Marshall workforce

As manager of the Office of Diversity & Equal Opportunity, how would you characterize the role of your organization in supporting the mission of the Marshall Center?

It's our job to help cultivate a highly diverse, qualified pool of employees here at the Marshall Center, and to assist center management in creating and maintaining an inclusive, productive, equitable work environment, free of illegal discrimination and harassment.

We hope to help our managers and employees foster and enjoy an environment in which everyone can reach their fullest potential, and one in which all employees are respected and utilized to their fullest potential. We believe that establishing that environment frees our team to better accomplish our center's goals and NASA's mission. So we see our role as very crucial to the success of the organization.



Audrey Robinson says honest, open communication is the cornerstone to achieving success in her organization and across Marshall.

See Robinson on page 4

#### THE FACE OF MISSION SUCCESS IS:

## Judi Hollingsworth

Marshall's Freedom of Information Act public liaison officer and agency deputy chief public liaison officer in the Public & Employee Communications Office in the Office of Strategic Analysis & Communications

If someone wants to know how the government runs, Judi Hollingsworth is the person to ask. As Marshall's Freedom of Information Act public liaison officer and the agency deputy chief public liaison officer, she works directly with the public and provides guidance on how the government and NASA operate. Away from work, Hollingsworth enjoys stepping out and swinging the clubs on the golf course located almost in her backyard.

#### What are the key responsibilities of your job?

I am responsible for implementing the Freedom of Information Act Program at the Marshall Center. The Freedom of Information Act — also known as FOIA — was enacted in 1965 to give the general public access to government documents, allowing them the right to know how the government operates. When a document is requested, it is my job to locate it. Once I find it, I coordinate with Marshall's Office of the Chief Counsel prior to releasing it to the requestor.

In my role as the FOIA agency deputy chief public liaison officer, I work on ways to improve the FOIA process at the agency level. My duties include providing guidance and instructions to other FOIA officers at other centers. There is a FOIA hotline for anyone requesting information from NASA who isn't happy with the process. It is my responsibility to resolve the differences between the requestor and the

center receiving the request.

## What services does your job provide in support of the center's mission?

I believe to meet our mission we must get support from the public. With the Freedom of Information Act Program in place, keeping the citizens informed of how the government and NASA do business allows the public to have a clearer understanding of NASA's goals. With clearer understanding comes support.

## What do you hope to accomplish in your role this year?

In the 22 years I've been at Marshall, I have learned there is always room for improvement and there are ways to do my job more efficiently and effectively. I hope to keep my customers happy and satisfied that their requests are answered in a timely manner. I also would like to improve the FOIA process and help other centers respond to their requests promptly and accurately.

#### What is the biggest challenge you face?

The biggest challenge I face is finding ways to improve. When you have a process that has been in place for a long period of time, it's sometimes hard to look at it objectively. How can I improve the process and make sure it is handled smoothly? As laws for the FOIA program change, it can be a challenge to make sure Marshall and NASA are kept up to date.

## On the personal side, how do you like to spend your leisure time?

My passion is golf. I live on a golf course and love to spend my time swinging the golf clubs. I also enjoy spending time with my six brothers and sisters who live in this area. I look forward to getting together with them and my nieces and nephews.

Jessica Wallace, an ASRI employee and Marshall Star editor in the Office of Strategic Analysis and Communications, contributed to this article.



Judi Hollingsworth

2 MARSHALL STAR June 7, 2007

#### When hazardous weather threatens the center

## Marshall's storm spotters keep watch for funnel clouds hovering over Redstone Arsenal

By Jessica Wallace

With the spring tornado season upon us, the Marshall Center's storm spotters are keeping watch to make sure the center's workforce will be safe in the event of severe weather.

Marshall has 10 volunteer employee storm spotters operating under the Protective Services Office in the Office of Center Operations. Equipped with hand-held radios, binoculars and pagers, spotters are trained to look out for tornadoes and help warn Marshall employees of hazardous weather conditions during business hours.

If the National Weather Service announces a tornado watch or warning for Madison County, and the conditions are favorable for a severe weather event affecting Redstone Arsenal, the storm spotters receive a request from the Emergency Operations Center to go to their designated areas around Marshall.

has expired or is cancelled.

Directorate. They watch for funnel clouds, rotating wall clouds, flash flooding or hail 3/4-inch in diameter or larger. Volunteers report sightings to employees in the Emergency Operations Center who then radio or call the Huntsville Madison County Emergency Management Agency and relay the reports. If a tornado warning is issued for Madison County, and Redstone Arsenal is in the path of the warning, Marshall employees are instructed over the Emergency Warning

Volunteer spotters go through annual training to gain an understanding of storm structure, especially the most severe thunderstorms; climatology of Alabama tornadoes; visual clues; and tornado safety and reporting procedures. They also receive a storm spotter certificate from the Warning Coordination Meteorologist at the National Weather Service Forecast Office in Huntsville, Marshall's annual tornado drill is scheduled during Alabama Severe Weather Awareness Week in February.

System to go to a protective area in their building or move to a

building that has a protective area and remain until the warning

"I look at being a storm spotter as helping out the Marshall and



The Marshall Center volunteer storm spotters from left, Ralph Heusinger of the Engineering Directorate; Dan Crock of EG&G; Steve Hillard and Linda Brewster, both of the Engineering Directorate; Daniel Kyle of the Safety & Mission Assurance Directorate; Cathy Miller of the Protective Services Office; Scott Moore of the Engineering Directorate; Eric Herron of Metters Industries Inc.; and Jeff Jackson of the Office of Procurement. Not pictured are Nance Jo Ogozalek, Dennis Strickland and Jeff Saxon, all of the Engineering

Redstone community," said Linda Brewster, volunteer storm spotter and deputy branch chief of the Avionics System Test Branch in the Engineering Directorate. "Growing up in New Mexico, I didn't experience the threat of tornadoes. Here in North Alabama, we need to be aware not only of the weather conditions that can produce storms but of what steps to take for safety along with those who are with us."

"Being a storm spotter allows me to fill an important need for the center, while satisfying a life-long interest in weather," said Jeff Jackson, volunteer storm spotter and contracting officer in the Office of Procurement. "I have witnessed several tornadoes and know the damage that even small twisters can do."

For employees who work after normal business hours, weekends or holidays, the NASA Information Support Center employees monitor the weather and make announcements over the Emergency Warning System if severe weather threatens Madison County.

For information on services and training, visit the National Weather Service Web site at http://www.srh.noaa.gov/hun.

The writer, an ASRI employee and Marshall Star editor, supports the Office of Strategic Analysis and Communications.

MARSHALL STAR 3 June 7, 2007

#### Robinson

#### Continued from page 1

## How is your office organized? How does it operate on a daily basis?

We're a small office. There are just eight of us. I report directly to Marshall Center Director Dave King, and also, on a dotted line, to Brenda Manuel, assistant administrator for the Office of Diversity & Equal Opportunity at NASA Headquarters.

My staff is divided along functional duty lines. We have leads for our complaints program, student and internship programs, affirmative employment program and more. Key team members specialize in the needs of our minority focus groups.

But despite those specialties, we all pull together regularly to conduct our tasks and meet our goals, supporting center and community outreach efforts, working with young people and potential NASA and aerospace recruits. We strive to run a complete and successful program for diversity and equal opportunity at Marshall.

That means we work daily to make sure we understand where Marshall employees' concerns are and where the center's challenges are. We ensure center management and all teams across Marshall are equipped to foster and celebrate a diverse, vibrant environment and community here. We celebrate the things that make us unique as individuals and strengthen us as a team.



Robinson calls diversity a vital underpinning of NASA's mission of exploration. Her office strives to inspire the nation's youth to consider careers in math, science and engineering.

#### What are the greatest strengths of your office and your team?

People, and the emblematic diversity of our own team, are our greatest strengths. Because we are so diverse, in terms of ethnicity, background, culture and even the languages we speak, it gives us a greater appreciation for our colleagues across Marshall and NASA, and what each of them brings to the table.

And because we're a small organization, we focus heavily on integration of effort, making sure that everyone on our team recognizes his or her value and that this value is exercised to the fullest. We rely on good communication. It's essential to what we do. Good communicators can effectively resolve issues, bring new insight and perspective to disagreements, and create strong, open, positive relationships between managers, employees and internal and external customers.

We're also a passionate group of people. There's a lot of commitment on my team to do the best job we can in service to the Marshall family.

#### What are the major challenges your organization faces today?

A big one is to change a common misperception about the role of the Office of Diversity & Equal Opportunity. Some people think we're here to serve only minority employees. That's not the case. We are here to serve every member of the Marshall Center team, fostering an environment that works for all of us. Our door is open to everybody. The laws and regulations we deal with protect everyone who works at Marshall.

We also want to eliminate a perceived stigma related to approaching our office for assistance. Some individuals avoid coming to us to talk about potential issues or complaints out of a fear of retaliation or career damage. We're working hard to dispel that notion.

NASA Administrator Michael Griffin and Director King both have said that reprisals against individuals who engage in protected activity will not be tolerated. Their policy statements on diversity and equal opportunity make that abundantly clear. Reprisals or retaliation of any kind will not be tolerated, whether we're talking about a harassment complainant, a witness or anyone else who raises a concern. People who believe they're being harassed or discriminated against have a right to come forward.

We're seeing improvement in this area. Many people involved in complaints have had the situation resolved in a timely and appropriate manner, enabling them to go on to successful careers. We continue to spread the word, and we're grateful for the strong stance our leadership has taken on this issue.

## What role does the Office of Diversity & Equal Opportunity play in supporting the Vision for Space Exploration?

It's a more critical role than you might think. It's our job to ensure NASA and the Marshall Center find and maintain a healthy, diverse workforce. In his policy statement on diversity, Administrator Griffin said, "Returning astronauts to the moon, and journeying to

See Robinson on page 5

MARSHALL STAR June 7, 2007

#### Robinson

#### Continued from page 4

Mars and beyond, will require a diverse team of many individuals with the best minds, the most comprehensive expertise, the broadest knowledge and the strongest talent." He also has said, "The effectiveness of diversity, both from an individual and an institutional perspective, is clear. ... It is the widest diversity of viewpoints and considerations that go into making good technical solutions for NASA."

For NASA to realize its space exploration mission — indeed, all its goals and pursuits — we must have a diverse team. That's where our office plays a critical role, inspiring our young people to look at possible careers in math, science and engineering; bringing in new talent from Historically Black Colleges and Universities and other minority-serving institutions to complement our teams; and making sure, once we get them here, they find the best possible environment in which to undertake the exciting work that's before them.

## How does your own philosophy and leadership style create a successful, effective organization?

I maintain a servant-leadership style. I'm very focused on serving the needs of the individual and the team, helping each person find his or her place and stride, getting them the tools and support they need to accomplish their goals.

I try to support and coach my own team members, working with them to help them become the most effective employees and NASA representatives they can be. I support their original ideas, and try to give them room to go off and pursue new methods of achieving their projects or tasks.

And again, communication is huge — it's critical to any type of relationship, so I try to establish open and honest communication with my staff and the people I support, as well as all those above and around me. I try to get other managers to do the same with their employees, to deal with situations and address things head-on.

We have to talk to one another. Things happen. People mess up. We're all human. But that doesn't mean we can't try to resolve situations openly and fairly, treat the people around us with respect, and work together to grow and learn.

For the most part, people do want to create and foster good working relationships and open communications. What I try to drive home is that impartiality doesn't mean being overly lenient toward an individual or group of employees any more than it means being overly critical or judgmental toward them.

There's a real desire in our culture, I think, to avoid the label of being discriminatory, and it can backfire. We see it in cases where a manager needs to call an employee on the carpet for some reason but hesitates to do so, fearing to be painted as discriminatory because that employee is a minority. But then the employee doesn't get an award or a high performance rating, without being given reason to believe he or she was underperforming. So the employee complains, and the manager is put on the defensive to justify that lack of award or that sub-par rating.

Such an approach is counterintuitive to a positive working relationship. If the manager had just sat down with the employee immediately, they would have avoided problems later on. We've got to get to a place where we're completely comfortable communicating with those around us, including those who are different from us.

And I think we're getting there, I really do.

## What are your organization's goals for the future, and how will you achieve them?

Right now, we're very excited about a new federal government pilot program called "Conflict Management Initiatives." We've volunteered to test this new program, along with NASA's Johnson Space Center and Glenn Research Center. It's designed to provide training and tools for managers and employees to facilitate communication and deal with conflict at an early stage, hopefully long before we get to the point where people are filing complaints or grievances. We anticipate the pilot program will begin later this summer.

As for the future in general, we want to support the Marshall Center in setting the standard for a model government facility.

The U.S. Equal Employment Opportunity Commission requires all federal agencies to develop and implement what is called a "Model EEO Agency," based on six essential elements: demonstrated commitment of agency leadership, integration of equal employment opportunity into the agency's strategic mission, management and program accountability, proactive prevention of discrimination, efficiency, and responsiveness and legal compliance.

Our goal is to set that standard — for NASA and for the federal government. We're confident we can reach this goal by creating and nurturing an environment of honesty, excellence, fairness, teamwork and equality, and by making sure all employees are competing and partnering on a fair and level playing field.

We're well on the road to doing this. In the past five years or so, we've made dramatic strides in reducing equal-opportunity complaints, and we continue to make great strides. We encourage all team members to come talk to us, to make us aware of their needs and their concerns, which helps us serve all of Marshall more effectively.

Ultimately, it's about treating others the way we all would like to be treated. When every individual takes personal accountability for treating everyone else with the same fairness, dignity, respect and professional camaraderie he or she desires, we will have created the environment we seek.

And then, I guess, I'm out of a job. Which would be great! We would love to work ourselves right out of the complaints business.

To learn more about the Office of Diversity & Equal Opportunity, and to read the published statements by NASA Administrator Griffin and Director King, visit http://eo.msfc.nasa.gov.

Rick Smith, an ASRI employee who supports the Office of Strategic Analysis and Communications, conducted this interview for the "Marshall Star."

June 7, 2007 MARSHALL STAR 5

#### From Vietnam to NASA

# Husband-and-wife team of engineers reflect on their long journey to the Marshall Center

By Sherrie Super

To get to where they are today, Drs. Huu and Diep Trinh have traveled farther than most — fleeing war-torn Vietnam, overcoming

language and financial barriers to get their educations, and making the leap from war refugees to U.S. citizens. They're a husband-and-wife team of engineers at the Marshall Center.

The Trinhs have been married — and working for NASA — for more than two decades. Today, Diep Trinh is a structural materials engineer at Marshall's Material & Processes Laboratory, where she develops and tests materials

for the space shuttle's solid rocket motor. Huu Trinh is an aerospace engineer, working as the propulsion lead on a LOX-methane engine — fueled by liquid oxygen and liquid methane — being developed for potential use in a lunar-ascent vehicle.

They've come half-way around the world to set their sights on space exploration. Huu and Diep Trinh grew up in the same small town of BacLieu in South Vietnam, survived the fall of Saigon in 1975, and made their way to the United States in the early 1980s by the way of an Indonesian refugee camp.

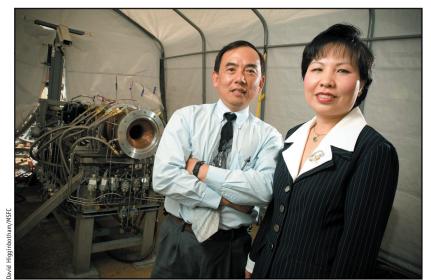
As the United States marked Asian-Pacific Heritage Month in May, the Trinhs paused to reflect on the benefits and challenges they face as American citizens. "I really appreciate America letting us in and giving us a chance," Diep said. "Whatever we have right now, we owe to the American people, so we work very hard to return it."

Overcoming numerous obstacles, she earned her bachelor's in chemistry at Southern Illinois University in Edwardsville and her doctorate in chemistry from the University of Missouri at Rolla. Huu earned his master's in engineering from the University of Missouri at Rolla and his doctorate in engineering from the University of Alabama in Huntsville.

Today, the Trinhs keep in touch with their family in Vietnam through telephone calls and occasional visits to their birth country. Even as the Trinh's fellow U.S. citizens might marvel at how far the Trinhs have come, those back home in Vietnam marvel at how far the couple has gone. "They cannot believe that both of us come

from a small village, and yet we work for the space program in the United States," Huu said. "They are really proud of us."

The parents of three daughters, the Trinhs strive to pass on the best of both worlds to their children. A challenge, the couple said, is helping their daughters understand both the traditions of their homeland and the benefits of life in America. "I take my kids back to Vietnam, so they can see their heritage and



**Huu and Diep Trinh** 

can appreciate what we have in the United States," Diep said.

Huu shares that sentiment. "We should not take things for granted over here," he said. "We want to set a good example for our children that we work hard, so we try our best."

Today, one of their daughters is in college, one is in junior high, and one is in elementary school. Each has a different career goal. One is studying to become a lawyer, one is looking toward a career in medicine, and the youngest has Olympic aspirations in figure skating. The Trinhs make their home in Huntsville.

The writer, an ASRI employee, supports the Office of Strategic Analysis and Communications.

#### **Obituaries**

**John Paul Sheats**, 86, of Madison died May 24. He retired from the Marshall Center in 1974 as an engineer.

**Ruth Gorum**, 97, of Huntsville died May 31. She retired from the Marshall Center in 1971 as a supply specialist.

6 MARSHALL STAR June 7, 2007

## Marshall's Software of the Year winner, UNIC, to vie for NASA-wide award

By Lori Meggs

The Marshall Center's 2007 winner of the Software of the Year Award is a design and analysis tool that describes the thermal and flow environments of the components and sub-components of launch vehicles.

The Marshall winner will now vie for the NASA Software of the Year Award to be presented this month.

This software is called "UNIC - A Multidimensional, Mutliphysics Computational Heat Transfer Analysis Software." UNIC, short for Unstructured-grid Navier-Stokes Internal-external flow Computational heat transfer methodology, was developed by Dr.

Ten-See Wang in Marshall's Engineering Directorate and Dr. Yen-Sen Chen of Engineering Sciences Inc. in Huntsville.

In addition to helping accomplish NASA missions, the software also has biomedical research applications. It has been used to simulate blood flow through cardiovascular arteries, and air flow through human upper airways including the nasal cavity, pharynx and trachea.

Initiated in 1994 to stimulate the creation and reporting of new innovations, the NASA Software of the Year Award recognizes inventions and other scientific and technical contributions to achieve NASA's goals in aeronautical and space applications. Each NASA center and component facility participates in the competition. Members of the Marshall Center's evaluation committee were chairperson Caroline Wang, David Howell, Donald Frazier, Michael Wright, John Japp, Tom Fleming and Steve Purinton. For next year's nominations, contact the Marshall Center Awards Liaison Officer, Jim McGroary at 544-0013.

The writer, an ASRI employee, supports the Office of Strategic Analysis and Communications.

#### Classified Ads -

To submit a classified ad to the Marshall Star, go to Inside Marshall, to "Employee Resources," and click on "Employee Ads — Submit Ad." Ads are limited to 15 words, including contact numbers. No sales pitches. Deadline for the next issue is 4:30 p.m. Thursday.

#### <u>Miscellaneous</u>

AKC labrador puppies, yellow/black/chocolate, all female, \$225 each. 233-5620.

AKC German Shepherd puppies, two females, black/tan, vet-checked/shots, 4 months, \$350 obo. 828-3373

Xbox 360, 20GB, two controllers, two games (Lost Planet, Ghost Recon), \$450. 468-8939

Nintendo GameBoy with game, \$20. 325-6000

Wii game system with baseball, golf, tennis, bowling, boxing games, \$310. 828-1234

Canon Digital Rebel XTi 10 MP SLR Camera, 18-55mm lens, \$700. 461-6337

Antiques, 1840s-1880s, oak walnut and cherry, server, china cabinet, lamp tables. 852-1726

\$100 Gift Certificate, 2007 Pine Hill Summer Day Camp session, www.pinehilldaycamp.com, \$30. 772-6427

Five porcelain dolls, hand-made, fully dressed, \$200 for all. 536-8692

Ibanez AF85 Electric guitar, hardshell case, \$475. 882-1904.

Formal chairs, \$195 each: 4-drawer file cabinet, \$20: headboards, \$25 and \$65. 683-7015

Kenmore 90 series king-size dryer, heavy duty, electric, timed/auto sense dry, \$150. 457-2076

Five-piece solid oak set, two dressers, two hutches, desk, \$450. 337-1471

GM Silverado/Sierra hard top bed cover, black, \$400.

Pair of MTX TP112 300w DJ speakers, \$100. 698-1350 Exercise equipment: Abs Lounger, paid \$120 two months ago, \$60. 319-2907

Dog Kennel, four 10-foot-wide-by-6-foot-tall panels, gray enamel, 1 year old, \$250. 651-5570

Dining room table, four chairs, \$75. 310-5643

Graco Winnie the Pooh infant carrier/carseat with car base, \$25 obo. 337-0435

Evenflo Embrace 5 rear-facing car seat with extra base, for 5-22 lbs, \$45. 288-0906

Frigidaire Flair refrigerator, pickup only, \$150. 310-872-4042

White baby crib with mattress, \$50. 348-7146

Red brick edging blocks, 2 feet long, 7 curved pieces, 8 straight pieces, \$20. 348-9381

\$1,000 Callaway gift card, \$750. 337-4180

McLane Hand-Push Front-Throw greens mower, 17 inches, \$150; 25-inch lawn roller, \$40. 694-3404

Set of four Tahoe alloy wheels, 2000-2003, 16x7, 5 spoke, 6 bolt, \$150 obo. 653-9519

Factory aluminum 16-inch 6-lug wheels with Goodyear Wrangler tires from 2001 GMC, \$200. 852-2438/655-5483

Large Red Flame honeysuckle bush, large root ball, \$20.

Browning BAR 270 semi-auto, \$650. 412-3406

#### Vehicles

2006 Lexus RX330 SUV, LT green, leather, front heated seats, sunroof, 24K miles, \$34,000. 882-9053

2006 Silverado 1500 Z71 LT2-CrewCab, 24k miles, \$29,000 obo, 412-3406

2005 Nissan Pathfinder SE, silver, PW, PDL, Bose, sunroof, 46k miles, \$20,900, 232-4379

2004 Honda CRF 100F dirt bike, red, \$1,200. 777-5924

2004 Nissan Quest SE minivan, DVD, rear sonar, power side door and hatch, \$13,900. 520-6950

2003 Harley-Davidson Ultra Classic Electraglide, 100th anniv. edition, extended warranty, \$13,500. 683-1846

2003 Suzuki GSXR 750, 10k miles, \$5,500. Call for details, pics 513-1687

2003 Yamaha FX140 Waverunner, 31 hp, galvanized Shoreland'r trailer, \$6,500. 651-9691

2003 Chevy Tahoe, leather, third row seat, \$19,990. 468-0854

2002 Infiniti I35, 255hp, new tires, maintenance records, 77k miles, \$11,500 obo. 682-1621

2002 Mitsubishi Eclipse, 4 cylinder, automatic, new tires, 94k miles, \$7,500. 508-3257

2002 Volvo V40 wagon, 1.9Turbo, maroon, sunroof, 58K miles, \$10,100. 534-5421

2001 Honda Civic DX, A/C, tinted windows, CD/MP3 player, 108k miles, \$3,900. 534-6036

2000 GMC Sonoma, 4x4, 87k miles, off-road, fully loaded, green, \$9,000. 931-967-7307

2000 Chrysler Town & Country Ltd, Michelins, traction control, 8-way heated power seats, \$8,500. 722-8116

1998 Dodge Stratus, 5 speed, sunroof, 6-disc changer, 78K miles, \$3,000. 797-1300

1998 Triton TR18 bass boat, 18 feet, 150 Johnson, \$9,500. 325-4731

1997 Honda Accord LX, silver, 4 door, 119k miles, \$5,500. 797-2545

1995 Cadillac Seville V8, 102k miles, \$3500. 881-3173

1995 Mazda MPV van, 6 cylinders, new tires, 150k miles, \$1,200, 797-4107

1994 Chevy Classic V8, rebuilt transmission, new radiator, distributor, coil springs, tires, \$3,995 obo. 206-1870

1988 Nissan Sentra, white, 2 door, new tires/CD, needs clutch, 87k miles, \$1,500. 205-317-9723

1985 WW 14-foot stock trailer, double axle, brakes, divider, solid floor, \$1,800. 259-2164

1976 Chevrolet pickup, 6 cylinder, straight shift, LWB, \$875, 881-6094

#### Wanted

Sony Playstation Portable. 527-8116

Used Saxophone for beginner band student. 837-5113 Used freezer in good condition. 722-0997

Suspended ceiling grid pieces (25 years old) to augment gridwork, specifications available. 233-0705

Carpool from Athens, 7 a.m. to 3:30 p.m. 544-1262

#### 0ther

Painting, pressure washing, brick masonry or general odd jobs. Tom, 652-9031

June 7, 2007 MARSHALL STAR 8

## Marshall Associate Director Henderson guides dialogue with center management team during 'roadshow' briefings

By Shelley Miller

Over the past few months, Marshall Associate Director Robin Henderson has been on a mission to share information with front-line supervisors, managers and team leaders about the agency's and center's governance structure and how this framework is shaping the way business is conducted at Marshall.

The "roadshow" briefings with each center organization began in February. They provide an opportunity for interactive dialogue to discuss issues and concerns and to foster two-way communication between center management and supervisors. According to Ms. Henderson, so far it has been mission success.

"Participation by supervisors has been top-notch, and the dialogue insightful," said Ms. Henderson. "I think this experience has been mutually beneficial for me and everyone in attendance for encouraging a free flow of information within the center. Two-way communication isn't just a means for staying informed. Our supervisors are an important group for facilitating clear and effective communications — directly with employees and across organizations."

Ms. Henderson's presentation on governance centers around three main topics: organizational alignment with the agency, the center's relationship and interaction with key stakeholders, and institutional objectives. She also emphasizes that good communication at all levels enables Marshall to operate as a high-performing organization.

"My goal is to conduct follow-up visits with each organization, allowing them time to absorb what



Robin Henderson discusses the agency's and center's governance structure during a recent 'roadshow' briefing.

we've discussed," said Ms. Henderson. "The next meeting will be driven by their questions so we can continue open dialogue that will contribute to a healthy center in support of NASA's mission."

Ms. Henderson's roadshow will conclude in July. Front-line supervisors, managers and team leaders will be contacted by their administrative officer or management support assistant with the date, time and location of the briefing or follow-up visit scheduled for their organization.

The writer, an ASRI employee, supports the Office of Strategic Analysis and Communications.

#### Launch

#### Continued from page 1

tank and delayed the planned mid-March launch.

"While we cannot control the weather, this team can ensure that when we do launch, it will be as safely as possible," said Associate Administrator for Space Operations Bill Gerstenmaier, who chaired the meetings. "This second Flight Readiness Review was as thorough as the first. The discussions were open, healthy, and are evidence of a team that is ready for a complicated and important station assembly mission."

Joining Commander Sturckow on STS-117 will be pilot Lee Archambault and mission specialists Patrick Forrester, Steven Swanson, John "Danny" Olivas, Jim Reilly and Clayton Anderson. Anderson will replace current station crew member Sunita Williams, who has lived on the station since December. Williams will return to Earth on Atlantis.

For more information about the STS-117 mission, including images and interviews with the crew, visit http://www.nasa.gov/shuttle.

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